Dear Hiring Manager,

As a seasoned **Test Program Manager** with over 18 years of experience in financial technology, automation, and AI enablement, I am excited to apply for the **AI Program Manager** position within Citi’s CTO organization. My career has been devoted to bridging the gap between innovation and execution—helping financial institutions like **TD Bank** integrate AI, automation, and data-driven intelligence into their enterprise ecosystems safely and efficiently.

In my current role at TD Bank, I lead enterprise-scale **AI and RPA programs** across cross-functional teams spanning **Risk, Infrastructure, Security, and Innovation**. I proactively identify and remove delivery roadblocks, ensure regulatory compliance, and accelerate automation adoption in high-impact domains. My background in program governance, test strategy, and data-driven decision-making aligns perfectly with Citi’s mandate to **enable and scale AI capabilities across the organization**.

I thrive in complex, regulated environments that demand both strategic vision and hands-on problem-solving. Whether managing dependencies across multiple workstreams or presenting progress updates to senior leadership, I ensure projects deliver measurable outcomes while adhering to risk, security, and compliance standards.

What excites me most about Citi’s AI Enablement team is its forward-looking mission—to not just deploy AI, but to institutionalize it responsibly and strategically. I am eager to contribute to this vision by combining my expertise in **program delivery, automation, and stakeholder engagement** to help Citi unlock its full AI potential.

Thank you for considering my application. I would welcome the opportunity to discuss how my experience and leadership can contribute to Citi’s AI enablement journey.

Warm regards,  
**Rituparna Bera**